



ONLINE PAYMENT GUIDE

Looking for a quick and easy way to pay your bill?

Tampa Electric offers several convenient ways to pay your bill online - saving stamps, paper, time and money. With online payments, you'll reduce risks from lost payments, receive electronic payment confirmations and enjoy real-time transactions that help improve cash flow and budgeting.

Choose to pay your bill with:

- A credit card, debit card, Apple Pay or Google Pay.
- Your checking or savings account.

To get started, you'll need a Tampa Electric [online account](#). If you don't already have an online account, it's easy to register one at TECOaccount.com with your account number and zip code.

To make an online payment for a single account:

- 1 Log in to your [online account](#).
- 2 Then select the "Pay Now" button.
- 3 Review any pending payments and verify the payment amount before proceeding.
- 4 Choose a payment date at the bottom of the screen.
- 5 Add or select a bank account.
- 6 Select "Next" to pay with a bank account or select "Pay with KUBRA EZ-PAY" to pay with a card*.

The screenshot shows the TECO online account dashboard. The 'CURRENT BILL' section is highlighted, showing a total amount due of \$272.92. The 'Pay Now' button is circled in red. Below the bill information, there is an 'ENERGY USAGE' chart and a 'SETTINGS' section.

CURRENT BILL		BILL HISTORY				PAYMENT HISTORY	
Bill Date:	08/22/2024	Bill date	Amount	Due date	View	Amount paid	Date
Current month's charges:	\$272.92	08/22/2024	\$272.92	09/12/2024	View	\$295.37	08/14/2024
Total amount due:	\$272.92	07/24/2024	\$295.37	08/14/2024	View	\$332.87	07/16/2024
Due Date:	09/12/2024	06/25/2024	\$332.87	07/16/2024	View	\$168.26	06/21/2024
		05/31/2024	\$168.26	06/21/2024	View		

The screenshot shows the 'Make a Payment' screen. The 'Pay with bank account' section is active, showing a current balance of \$272.92 and a pending payment of \$0.00. The 'Pay Amount' field is set to \$272.92. The 'Payment Date' is set to 9/11/2024. The 'Bank Account' dropdown is set to Chase. The 'Next' button is circled in red. On the right side, there is a 'What would you like to do?' menu with options like 'Bill & Payment History', 'Energy Usage History', and 'Payment Options'. There are also links for 'Donate to SHARE' and 'SOLAR OPTIONS'.

*Convenience fee applied.



ONLINE PAYMENT GUIDE

To make an online payment for a single account:

- 7 Review the payment confirmation screen for accuracy.
- 8 Select "Submit Payment."

TECO TAMPA ELECTRIC AN EMERA COMPANY

OUTAGE INFO PAY BILL YOUR ACCOUNT

RESIDENTIAL BUSINESS COMPANY HELP CONTACT US

Payment Confirmation Hello, TECO Customer | Log off

Account Details Change Account

Account #: Address Status: Active

Please confirm the payment amount, date and bank account below are correct and then submit.

Payment Amount: \$272.92

Payment Date: 09/11/2024

Bank Account: Chase

Bank Name: JPMORGAN CHASE BANK, NA

Need help? Visit our help section.

Things you should know:

By clicking Submit, you authorize TECO/Peoples Gas to debit the amount \$272.92 on 09/11/2024 from JPMORGAN CHASE BANK, NA.

A confirmation of this activity will be emailed to [redacted]. If this is no longer a valid email address, visit [Your Profile](#) to update your email address now.

Please add noreply@tecoenergy.com to your email address book. This will help ensure that messages from this address are delivered to your email inbox.

Submit Payment Cancel

COMMUNITY: About Us, Businesses, Careers, Community, Suppliers, Emergencies, Shareholder Information, Media Center

SAFETY: Power Line Safety, Natural Gas Safety, Call Before You Dig, STAY INFORMED: Our Blog, e-News Update Signup

CONTACT US: Contact Tampa Electric, Contact Peoples Gas

- 9 Do not press the back button while your payment is processing.

Payment is in progress

Do not press the back button while the payment is being submitted.

- 10 Once processed, you will see a "Payment Successful" banner at the top of the screen and receive a confirmation email with your payment information.

Your payment has been successfully submitted! An email confirmation will arrive shortly. Please do not resubmit your payment. If you are making a payment to reconnect gas service, please call us to schedule an appointment. 877-832-6747