



# ONLINE PAYMENT GUIDE

## Looking for a quick and easy way to pay your bill?

Tampa Electric offers several convenient ways to pay your bill online - saving stamps, paper, time and money. With online payments, you'll reduce risks from lost payments, receive electronic payment confirmations and enjoy real-time transactions that help improve cash flow and budgeting.

To pay multiple accounts with your checking or savings account, you'll need a Tampa Electric [online account](#). If you don't have one, it's easy to register at [TECOaccount.com](#) with your account number and zip code.

### To make online payments for multiple accounts:

- 1 Log in to your [online account](#).
- 2 Select the "Pay Now" button.

The screenshot shows the 'Home Page' of the TECO online account. Under the 'CURRENT BILL' section, the 'Pay Now' button is highlighted with a red box. The 'BILL HISTORY' and 'PAYMENT HISTORY' tables are also visible.

Bill date	Amount	Due date	View bill
08/22/2024	\$272.92	09/12/2024	View
07/24/2024	\$295.37	08/14/2024	View
06/25/2024	\$332.87	07/16/2024	View
05/31/2024	\$168.26	06/21/2024	View

Amount paid	Date
\$295.37	08/14/2024
\$332.87	07/16/2024
\$168.26	06/21/2024

- 3 On the next screen, select the "Pay Multiple Accounts" button.

The screenshot shows the 'Make a Payment' page. The 'Pay Multiple Accounts' button is highlighted with a red box. The page displays the current balance and pending payments, along with a list of options for what to do next.

Current Balance: \$272.92  
Pending Payments: \$0.00

Pay Amount: \$ 272.92  
Payment Date: 9/11/2024

Bank Account: Chase

Next

- 4 Click on the accounts you would like to include in your payment. Then click Submit.

The screenshot shows the 'Pay Multiple Accounts' page. A table of accounts is displayed with checkboxes next to each row. The 'Submit' button is highlighted with a red box.

Account Number	Address	Amount Due	Due Date
00000000000000000000	000 0TH AVE AND 5TH STREET W, PALM BEACH, FL 33408	\$47.60	06/20/2024
00000000000000000000	201 5TH AVE AND 5TH STREET W, PALM BEACH, FL 33408	\$46.93	06/19/2024
00000000000000000000	407 5TH AVE AND 5TH STREET W, PALM BEACH, FL 33408	\$24.04	05/23/2024
00000000000000000000	0000 0 AVENUE SW, TAMPA, FL 33609	\$62.48	06/03/2024
00000000000000000000	0000 0 AVENUE SW, TAMPA, FL 33609	\$433.26	06/03/2024
00000000000000000000	110 0 AVENUE SW, TAMPA, FL 33609	\$79.57	05/24/2024
00000000000000000000	0000 0 AVENUE SW, TAMPA, FL 33609	\$51.62	06/19/2024
00000000000000000000	0000 0 AVENUE SW, TAMPA, FL 33609	\$264.24	06/06/2024
00000000000000000000	0000 0 AVENUE SW, TAMPA, FL 33609	\$366.00	06/18/2024

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Displaying records 1 to 9 of 9

Submit



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## To make online payments for multiple accounts:

- 5 Choose a payment date at the bottom of the screen.
- 6 Add or select a bank account to pay from.
- 7 Then select the "Next" button.

- 10 Do not hit the back button while your payment is processing.

Payment is in progress



Do not press the back button while the payment is being submitted.

- 11 Once processed, you will see a "Payment Successful" banner at the top of the screen and receive a confirmation email with your payment information.

Your payment has been successfully submitted! An email confirmation will arrive shortly. Please do not resubmit your payment. If you are making a payment to reconnect gas service, please call us to schedule an appointment. 877-832-6747

Account	Address	Pending Payment	Total Amount Due	Due Date	Pay Amount
2110988877	880 47th Ave Golf Links Club 17100 Golf Links Mesa	\$0.00	\$47.60	6/20/2024	\$ 47.60
2110988888	200 27th Ave New Heights 14100 New Heights Mesa	\$0.00	\$46.93	6/19/2024	\$ 46.93
2110988899	407 Golf Links Club 17100 Golf Links Mesa	\$0.00	\$24.04	5/23/2024	\$ 24.04

Total pay amount: \$118.57

Payment Date: 9/11/2024

Bank Account:

- 8 Review the payment confirmation screen for accuracy.
- 9 Select the "Submit" button.

**Payment Confirmation**

Please confirm the payment amount, date and bank account are correct and then submit.

Account:		
Payment Amount:		\$47.60
Account:		
Payment Amount:		\$46.93
Account:		
Payment Amount:		\$24.04
<b>Total Payment Amount:</b>		<b>\$118.57</b>
Payment Date:		09/11/2024
Bank Account:		Checking 1
Bank Name:		G T E FEDERAL CREDIT UNION

**Things you should know:**

By clicking Submit, you authorize TECO/Peoples Gas to debit the amount \$118.57 on 09/11/2024 from G T E FEDERAL CREDIT UNION.

A confirmation of this activity will be emailed to [redacted] if this is no longer a valid email address, visit [Your Profile](#) to update your email address now.

Please add [noreply@tecoenergy.com](mailto:noreply@tecoenergy.com) to your email address book. This will help ensure that messages from this address are delivered to your email inbox.