

ONLINE PAYMENT GUIDE

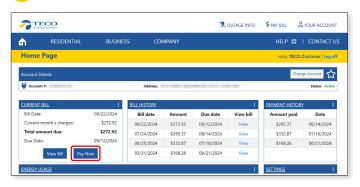
Looking for a quick and easy way to pay your bill?

Tampa Electric offers several convenient ways to pay your bill online – saving stamps, paper, time and money. With online payments, you'll reduce risks from lost payments, receive electronic payment confirmations and enjoy real-time transactions that help improve cash flow and budgeting.

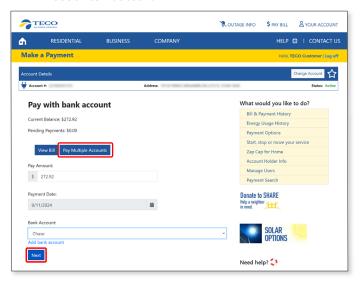
To pay multiple accounts with your checking or savings account, you'll need a Tampa Electric <u>online account</u>. If you don't have one, it's easy to register at TECOaccount.com with your account number and zip code.

To make online payments for multiple accounts:

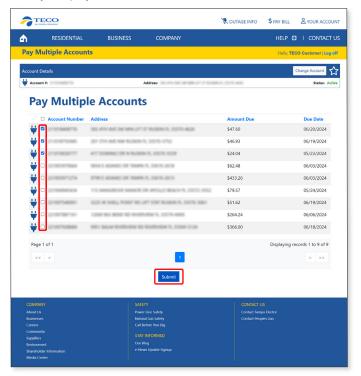
- 1 Log in to your <u>online account</u>.
- 2 Select the "Pay Now" button.



On the next screen, select the "Pay Multiple Accounts" button.



4 Click on the accounts you would like to include in your payment. Then click Submit.





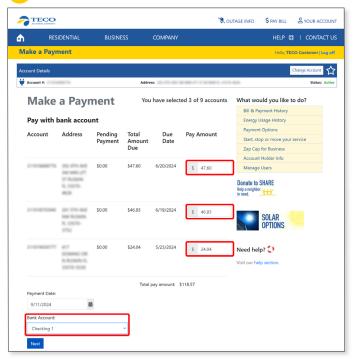


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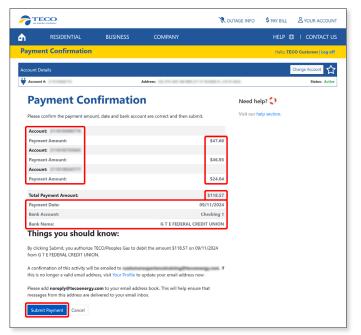


To make online payments for multiple accounts:

- 5 Choose a payment date at the bottom of the screen.
- 6 Add or select a bank account to pay from.
- 7 Then select the "Next" button.



- 8 Review the payment confirmation screen for accuracy.
- Select the "Submit" button.



Do not hit the back button while your payment is processing.

Payment is in progress

Do not press the back button while the payment is being submitted.

Once processed, you will see a "Payment Successful" banner at the top of the screen and receive a confirmation email with your payment information.

Your payment has been successfully submitted! An email confirmation will arrive shortly. Please do not resubmit your payment. If you are making a payment to reconnect gas service, please call us to schedule an appointment. 877-832-6747