

ONLINE PAYMENT GUIDE

Looking for a quick and easy way to pay your bill?

Tampa Electric offers several convenient ways to pay your bill online – saving stamps, paper, time and money. With online payments, you'll reduce risks from lost payments, receive electronic payment confirmations and enjoy real-time transactions that help improve cash flow and budgeting.

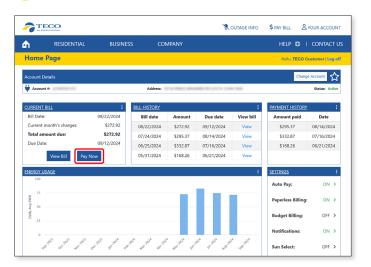
Choose to pay your bill with:

- A credit card, debit card, Apple Pay or Google Pay.
- Your checking or savings account.

To get started, you'll need a Tampa Electric <u>online account</u>. If you don't already have an online account, it's easy to register one at <u>TECOaccount.com</u> with your account number and zip code.

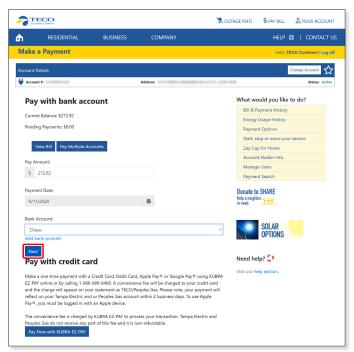
To make an online payment for a single account:

- 1 Log in to your online account.
- Then select the "Pay Now" button.



3 Review any pending payments and verify the payment amount before proceeding.

- 4 Choose a payment date at the bottom of the screen.
- 5 Add or select a bank account or pay with a credit card.
- 6 Select "Next" to pay with a bank account or select "Pay with KUBRA EZ-PAY" to pay with a card*.



*Convenience fee applied.



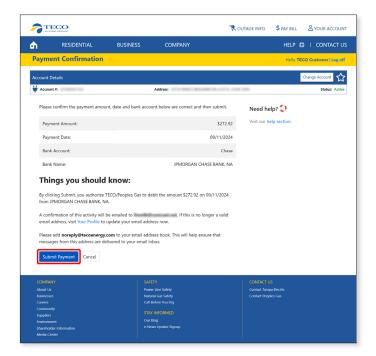


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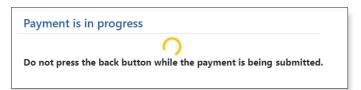


To make an online payment for a single account:

- Review the payment confirmation screen for accuracy.
- 8 Select "Submit Payment."



Do not press the back button while your payment is processing.



Once processed, you will see a "Payment Successful" banner at the top of the screen and receive a confirmation email with your payment information.

Your payment has been successfully submitted! An email confirmation will arrive shortly. Please do not resubmit your payment. If you are making a payment to reconnect gas service, please call us to schedule an appointment. 877-832-6747