

# **ONLINE PAYMENT GUIDE**

## Looking for a quick and easy way to pay your bill?

Tampa Electric offers several convenient ways to pay your bill online – saving stamps, paper, time and money. With online payments, you'll reduce risks from lost payments, receive electronic payment confirmations and enjoy real-time transactions that help improve cash flow and budgeting.

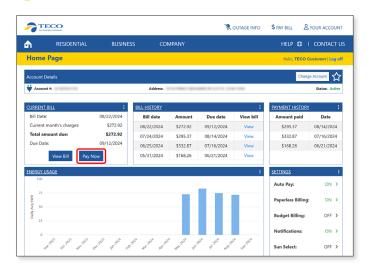
### Choose to pay your bill with:

- A credit card, debit card, Apple Pay or Google Pay.
- Your checking or savings account.

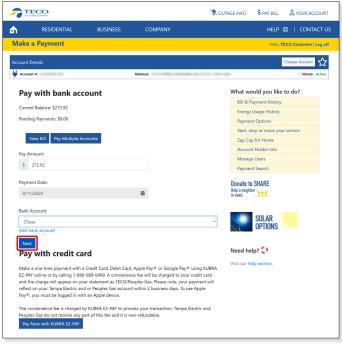
To get started, you'll need a Tampa Electric <u>online account</u>. If you don't already have an online account, it's easy to register one at <u>TECOaccount.com</u> with your account number and zip code.

#### To make an online payment for a single account:

- 1 Log in to your online account.
- Then select the "Pay Now" button.



- 3 Choose a payment date at the bottom of the screen.
- 4 Add or select a bank account or pay with a credit card.
- 5 Select "Next" to pay with a bank account or select "Pay with KUBRA EZ-PAY" to pay with a card\*.



<sup>\*</sup>Convenience fee applied.



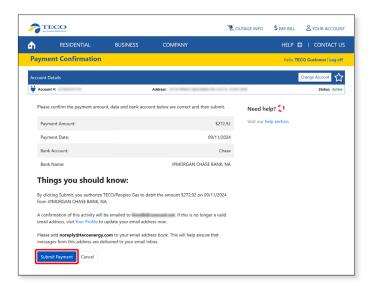


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### To make an online payment for a single account:

- 7 Review the payment confirmation screen for accuracy.
- 8 Select "Submit Payment."



Once processed, you will see a "Payment Successful" banner at the top of the screen and receive a confirmation email with your payment information.

