



# ONLINE PAYMENT GUIDE

## Looking for a quick and easy way to pay your bill?

Tampa Electric offers several convenient ways to pay your bill online - saving stamps, paper, time and money. With online payments, you'll reduce risks from lost payments, receive electronic payment confirmations and enjoy real-time transactions that help improve cash flow and budgeting.

### Choose to pay your bill with:

- A credit card, debit card, Apple Pay or Google Pay.
- Your checking or savings account.

To get started, you'll need a Tampa Electric [online account](#). If you don't already have an online account, it's easy to register one at [TECOaccount.com](https://TECOaccount.com) with your account number and zip code.

### To make an online payment for a single account:

- 1 Log in to your [online account](#).
- 2 Then select the "Pay Now" button.
- 3 Choose a payment date at the bottom of the screen.
- 4 Add or select a bank account or pay with a credit card.
- 5 Select "Next" to pay with a bank account or select "Pay with KUBRA EZ-PAY" to pay with a card\*.

The screenshot shows the TECO online account homepage. The user is logged in as a residential customer. The page displays account details, a current bill for \$272.92 due on 09/12/2024, and a 'Pay Now' button highlighted with a red box. There are also sections for bill history, payment history, and energy usage.

Bill date	Amount	Due date	View bill
08/22/2024	\$272.92	09/12/2024	<a href="#">View</a>
07/24/2024	\$295.37	08/14/2024	<a href="#">View</a>
06/25/2024	\$332.87	07/16/2024	<a href="#">View</a>
05/31/2024	\$168.26	06/21/2024	<a href="#">View</a>

The screenshot shows the 'Make a Payment' screen. The user is prompted to 'Pay with bank account'. The current balance is \$272.92. The 'Pay Amount' is set to \$272.92. The 'Payment Date' is 9/11/2024. The 'Bank Account' is set to Chase. A 'Next' button is highlighted with a red box. There are also options to 'Pay with credit card' and 'Pay Now with KUBRA EZ-PAY'.

\*Convenience fee applied.



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## To make an online payment for a single account:

- 7 Review the payment confirmation screen for accuracy.
- 8 Select "Submit Payment."

- 9 Once processed, you will see a "Payment Successful" banner at the top of the screen and receive a confirmation email with your payment information.

TECO TAMPA ELECTRIC AN EMERA COMPANY

OUTAGE INFO PAY BILL YOUR ACCOUNT

RESIDENTIAL BUSINESS COMPANY HELP CONTACT US

Payment Confirmation Hello, TECO Customer | Log off

Account Details Change Account

Account #: [REDACTED] Address: [REDACTED] TAMPA FL 33647-4053 Status: Active

Please confirm the payment amount, date and bank account below are correct and then submit.

Payment Amount: \$272.92

Payment Date: 09/11/2024

Bank Account: Chase

Bank Name: JPMORGAN CHASE BANK, NA

Need help? Visit our help section.

**Things you should know:**

By clicking Submit, you authorize TECO/Peoples Gas to debit the amount \$272.92 on 09/11/2024 from JPMORGAN CHASE BANK, NA.

A confirmation of this activity will be emailed to [REDACTED]. If this is no longer a valid email address, visit [Your Profile](#) to update your email address now.

Please add [noreply@tecoenergy.com](mailto:noreply@tecoenergy.com) to your email address book. This will help ensure that messages from this address are delivered to your email inbox.

Submit Payment Cancel

Bill & Payment History

Account Details

Account #: 221 Address: 1 TAMPA FL 33647-4053

Payment Successful.