

## **DON'T GET SCAMMED:**

**Tampa Electric warns customers to be vigilant!**

Scammers continue to target utility customers with threats of disconnection.

Tampa Electric would like to remind customers to be wary of anyone demanding payment over the phone for their power bill. Scam artists want to get their hands on your money and they are using phone calls and emails to contact their victims.

This is how it works: Someone impersonating a Tampa Electric representative calls a customer and claims the account is past due. The caller demands the customer buy a prepaid debit card from a local drug store and call back with the card's number to avoid disconnection.

**Tampa Electric will never call you to ask for your credit card or debit card numbers to demand payment. Final notices are always sent through the mail. Never give your credit card number or prepaid debit card information over the phone.**

If you are uncertain about an individual's association with Tampa Electric, please contact the company for verification:

In Hillsborough County, call 813-223-0800

In Polk County, call 863-299-0800

In all other areas, call 1-888-223-0800

If you have been a victim of this scam or have information, contact your local law enforcement or Crime Stoppers at **1-800-873-TIPS**.

All Tampa Electric team members and contractors working for Tampa Electric are required to carry photo identification cards. If someone claiming to be a Tampa Electric representative visits your home or business, request to see an ID badge or call the company to verify his or her identity.

