

# Medical Watch is here for you.



**Let's work together to make staying safe in emergencies a top priority.**

**Our Medical Watch program helps us identify residential customers who use electrically powered or natural-gas-supplied life-sustaining equipment.** To qualify, the customer or a patient residing at the customer's address must be dependent upon electrically powered or natural-gas-supplied medical equipment to sustain life and be certified as eligible by his or her Florida-licensed attending physician.

**We are committed to serving the needs of all of our customers, especially those with extraordinary circumstances.** We're here for you, and we encourage you to let us know about your situation by registering for our Medical Watch program. That way, we can let you know if we need to interrupt your service, which could impact the medical equipment that you depend on.

**We will give advanced notice when interruption of service is necessary due to scheduled maintenance or unpaid bills.** Participation in Medical Watch does not provide priority restoration, extended payment options or guaranteed uninterrupted service.

**We recommend that all customers have a plan and be prepared for emergencies or severe weather.** All customers are responsible for any backup equipment or power supply.

For more information about Medical Watch, call **813-225-5051** or visit **TampaElectric.com/MedicalWatch**

## Now is a good time to register for help

Assistance is available for those with special needs, especially during storm-related emergencies. Emergency authorities can assist you with finding a shelter and getting you there. A statewide registry provides emergency management agencies with valuable information to prepare and respond to disasters and other emergencies. Visit **FloridaDisaster.org** to learn more or contact the special needs registry in your area:

**813-307-8063 (Hillsborough County)**

**727-847-8137 (Pasco County)**

**863-298-7027 (Polk County)**

**727-464-3800 (Pinellas County)**

**NOTE: DO NOT CALL THESE NUMBERS FOR BILLING AND/OR ACCOUNT-RELATED QUESTIONS. THESE ARE COUNTY NUMBERS.**

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**REGISTER TWO WAYS**

