

BE #STORMREADY

To report an outage and get restoration updates:

Write down your 12-digit Tampa Electric account number for future reference:



Sign up at
TECOaccount.com



Text OUT, UPDATE or STATUS
to **27079***



Go to and bookmark
TampaElectric.com/Outage



Scan this code
to our outage map



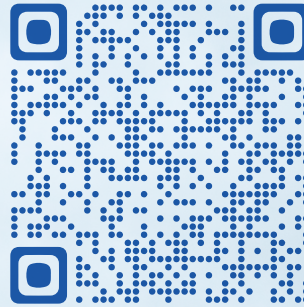
Call **877-588-1010** and add to
your contacts for future use.**

** Message and data rates may apply. If the number you text from is not recognized, you will need to register to report outages and get updates.*

*** 12-digit account number and zip code required.*

SPECIAL NEEDS ASSISTANCE

If you or a loved one have special needs and require help locating a shelter or transportation during storm-related emergencies, contact your county's emergency management agency or register with Florida's Special Needs Registry at FloridaDisaster.org.



Scan code or visit
[Tampa Electric.com/StormCenter](https://TampaElectric.com/StormCenter)
for hurricane preparation tips, safety reminders and more.

Follow us for the most current information:



888-223-0800

Don't be scared. BE PREPARED.



A Storm Reference Guide from:



TECO030323

AT TAMPA ELECTRIC, WE PREPARE YEAR-ROUND FOR SEVERE WEATHER

by strengthening and modernizing our infrastructure to minimize outages and reduce restoration time. Here's how you can prepare for severe weather too.

BE #STORMWISE

BEFORE THE STORM

- Turn off and unplug non-essential electrical equipment and small appliances, including pool equipment, to avoid electric surge damage.
- Turn refrigerators and freezers to their coldest settings; consider making blocks of ice and storing them in coolers
- If you evacuate, you may leave your natural gas on. Although you can turn off the supply valves of gas appliances, only qualified personnel should operate the main valve. Pilot light issues should be addressed by a licensed plumber or appliance technician.

DURING THE STORM

- Use a NOAA weather alert radio to stay informed.
- Stay indoors and away from windows.

AFTER THE STORM

- Look for damage to your electric service system that may prevent your power from being restored and have a licensed electrician make repairs if needed.
- **DO NOT** put debris in travel areas or near power poles.
- If your vehicle was submerged in water, have it inspected by an authorized service technician.

FLOODWATERS

Stay out of floodwaters! They can hide energized power lines and other hazards.

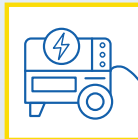
Visit your county's emergency management website to determine your flood and hurricane evacuation zones, get flood depth data, and flood insurance information, or help with property flood protection for residents.



Turn the electricity OFF at the main switch (fuse or circuit-breaker box) before floodwater enters your home.

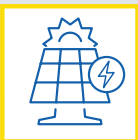
DO NOT use wet electrical appliances, or electrical appliances in or near water.

PORTABLE GENERATORS



DO NOT operate portable generators near AC ducts, indoors or in enclosed areas, and do not connect them to home circuits. **NEVER** get your generator wet – a dry, outdoor space is required.

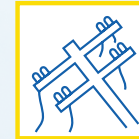
SOLAR PANELS



Avoid downed/damaged solar panels, wiring and components. Assume they are energized like a power line. Stay as far away as possible and call **911** for assistance.

BE #STORMSAFE

POWER LINES



Avoid downed/damaged power lines. Stay as far away as possible. **DO NOT** touch anything the power lines are touching. Call **911** then call us at **877-588-1010**.



DO NOT trim trees or vegetation touching or near power lines. Contact a professional to avoid injury.



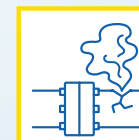
DO NOT fly drones near power lines. If the drone gets entangled with the power lines, **DO NOT** try to retrieve it. Call **911** then call us at **877-588-1010**.



If a downed power line contacts any part of your vehicle, stay inside and tell others to stay away until the line is safely removed, and power is turned off. If you must leave the car due to a life-threatening situation,

DO NOT touch the car while getting out. Jump clear of the car and land on both feet. When your feet hit the ground, shuffle or hop away from the vehicle to a safe area. No part of your body should be touching the car when your feet hit the ground.

NATURAL GAS LEAKS



Smell rotten eggs? This may indicate a natural gas leak. Move away. Call **911** then call Peoples Gas at **877-832-6747**.