

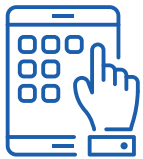
Helping customers save energy, money and time

We're creating a more personalized energy experience with customized energy-use insights and account settings to give customers more control over how they do business with us. These investments include:



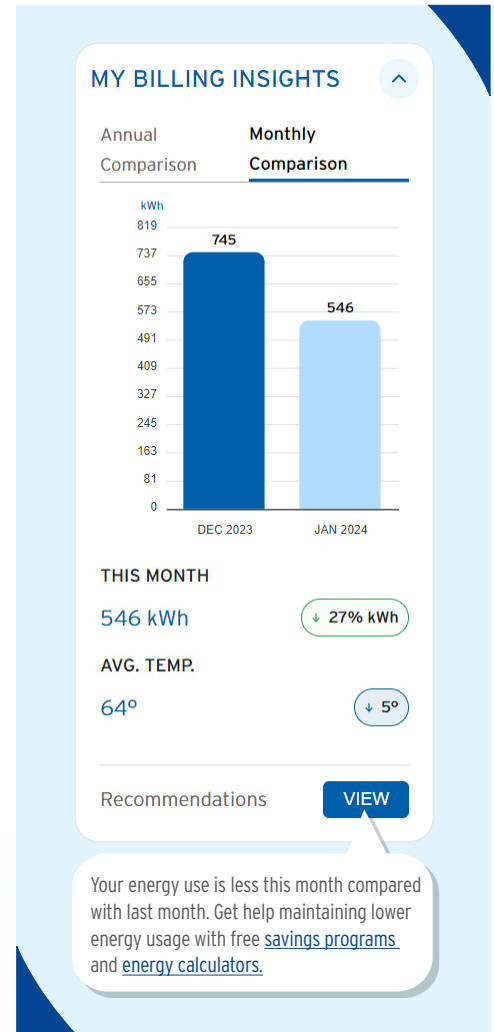
Personalized energy-use insights and energy-saving recommendations.

We're committed to helping our customers make more informed decisions about their energy use and save money. With our interactive bill, customers can view and compare daily, monthly and yearly usage reports and receive actionable energy-saving recommendations. We're continuing to invest in technologies that enable us to increase the energy-use information available, improve the recommendations provided and help customers save even more.



Enhanced self-service solutions and time-saving notifications.

We're helping customers stay better informed and save time by expanding our self-service solutions and customizable communication preferences. To help customers plan around power interruptions, we're enhancing our outage map to be more informative, easier to use and include customers' personal outage history. We are also expanding customers' choices of how and when they receive communications from us. With more customizable account and billing notifications, customers can simplify how they manage their account, ensuring they receive the information they need when and how they want it.



For more information, visit TampaElectric.com/Rates.

